



Children First Medical Group Alameda Alliance for Health

Healthy Families Program Enrollee Process

1. Members must call the Healthy Families Program Member Line at (866) 848-9166 to choose a new health plan.
2. They must select Alameda Alliance for Health.
3. Once they make call to the Healthy Families Program Member Line, they must call Alameda Alliance for Health Member Services Department at (510) 747-4567 and choose your practice.
4. Member should ask Alameda Alliance for Health for an effective date.
5. Afterwards, their I.D. card will arrive in the mail from Alameda Alliance for Health.
6. The ID card will list Children First Medical Group and your practice on the card.
7. Questions: Please call CFMG Customer Services Department at (510) 428-3154.